



YOUR GUIDE TO THE



Behavioural
Supports
Ontario

The **Behavioural Supports Ontario (BSO)** program provides support for older adults presenting with (or at risk of developing) responsive behaviours, and their care partners. Clients are supported where they reside, wherever that may be.

Our Goals:

- To assess and develop an individualized plan of care to reduce responsive behaviours, while helping to enable the client to remain at home longer.
- To provide education, recommendations, and support for family and care providers, and to reduce 'compassion fatigue'.
- To connect clients with consulting providers, as appropriate (geriatric psychiatrists, care of the elderly physicians).

Our Team:

Treatment is provided by a multi-disciplinary team, including registered nurses, care of the elderly physicians, and additional elderly care support services. Access to a geriatric psychiatrist can be arranged through a care provider referral if required.

Who We See:

- Older adults presenting with responsive behaviour(s), or
- Adults with age-related disorders that include responsive behaviours

What Are Responsive Behaviours?

As a form of communication or as a result of unmet needs, a person may display: change in mood, yelling/cursing, striking out, unexpected sexual expression, or meaningful exit-seeking. When these behaviours are not effectively supported in the current care environment, BSO can help.

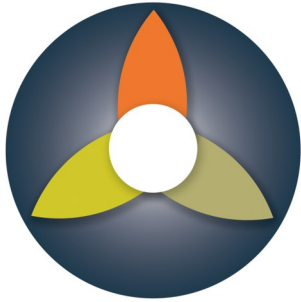
Referrals to the BSO program can be made by calling the central intake office at 1-855-276-6313

All referrals are then triaged and distributed to the most appropriate resource. Please note: BSO is not a crisis service, but we do aim to contact clients within 72 hours of receiving new referrals.

By cultivating a collaborative system of care, your **Behavioural Supports Ontario** team will assist to develop a personalized care plan to help reduce responsive behaviours and improve the quality of life for both client and care givers.

www.BehaviouralSupportsOntario.ca





Behavioural Supports Ontario

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